



Thank you for scheduling an appointment at Family Physicians of Spartanburg.

Following is some information that will help familiarize you with our practice.

Family Physicians of Spartanburg
3021 Reidville Road
Spartanburg, S.C. 29301
864-576-9201 Phone 864-576-6584 Fax
www.fpofspartanburg.com

Practicing physicians

Mark A. Knipfer, MD
Lee B. Taylor, MD
Mark L. Miles, MD
Douglas L. Wiley, DO
Robert J. Karl, MD
Lisa B. Colasuro, FNP
Kevin D. Boyter, FNP
Lisa J. Mathis, FNP

Business hours

Monday through Friday 7:00 am to 5:30 pm
Saturday 9:00 am to 4:00 pm

Payment policy

It is our payment policy to collect the appropriate payment due from the patient at the time the service is rendered. This may only be your copayment, deductible, and/or coinsurance, but we do ask for payment at the time of your visit. We accept all major credit cards, cash and checks.

Copayment: This is the cost-sharing part of your bill that is a fixed dollar amount designated by your insurance company that is your responsibility to pay at each visit (also known as a copay). Common copayment rates are \$20 or \$30 per visit, but be aware that copayment rates vary from insurance company to insurance company.

Deductible: This is the amount of cost sharing that you must pay for medical services, often before your health insurance company starts to pay.

Coinsurance: The part of your bill, in addition to a copay, that you must pay. Coinsurance is usually a percentage of the total medical bill—for example 20%.

If you have any questions after reading this information, we will be happy to answer them for you prior to your visit by telephone at 864-576-9201.

Please bring the following information to your visit, if you have not already given it to us prior to your scheduled visit:

Your current medications or a list of them
Insurance card(s)
Driver's license or other photo identification
Completed patient history form
Completed privacy form

We appreciate your selecting Family Physicians for your medical care and will work hard to serve your needs.

God Bless You,

Family Physicians of Spartanburg Physicians, Nurse Practitioners and Staff